



Scott-Moncrieff
business advisers and accountants

Scottish Courts and Tribunal Service

External Audit Plan
2016/17

January 2017

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Introduction

Introduction

Overview

1. This document summarises the work plan for our 2016/17 external audit of the Scottish Courts and Tribunal Service (“SCTS”).
2. The core elements of our work include:
 - an audit of the 2016/17 financial statements, including a review of the governance statement;
 - an interim audit, taking into consideration the work of internal audit, on accounting systems and governance arrangements;
 - a review of arrangements as they relate to the four dimensions of wider-scope public audit: governance and transparency, financial management, financial sustainability and value for money; and
 - any other work requested by Audit Scotland, for example, providing feedback on the local impact of national performance audits.

Audit appointment

3. The Auditor General for Scotland is an independent Crown appointment, made on the recommendation of Scottish Parliament. The Auditor General is independent and not subject to any control of any member of the Scottish Government or the Parliament. The Auditor General is responsible for securing the audit of most public bodies in Scotland outside the local government sector, including central government bodies in Scotland.
4. Audit Scotland is an independent statutory body that provides the Auditor General for Scotland with the services required to carry out her statutory functions, including monitoring the performance of auditors through a quality control process.
5. The Auditor General has appointed Scott-Moncrieff as external auditor of SCTS for the five year period 2016/17 to 2020/21. This document comprises the audit plan for 2016/17 and summarises:

- the responsibilities of Scott-Moncrieff as external auditors;
- our audit strategy;
- our planned audit work and how we will approach it;
- our proposed audit outputs, timetable and fee; and
- background to Scott-Moncrieff and the audit team.

Adding value through the audit

6. All of our clients quite rightly demand of us a positive contribution to meeting their ever-changing business needs. Our aim is to add value to SCTS through our external audit work by being constructive and forward looking, by identifying areas of improvement and by recommending and encouraging good practice. In this way we aim to help SCTS promote improved standards of governance, better management and decision making and more effective use of resources.
7. Any comments you may have on the service we provide would be greatly appreciated at any time. Full contact details for your audit team can be found in Appendix 1.
8. While this plan is addressed to SCTS, it will be published on Audit Scotland’s website www.audit-scotland.gov.uk.

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Responsibilities of Scott-Moncrieff

Responsibilities of Scott-Moncrieff

Code of Audit Practice

- 9. A new Code of Audit Practice (the Code) was published in 2016 and applies to external audits for financial years starting on or after 1 April 2016. This Code replaces the previous one issued in 2011.
- 10. The Code outlines the responsibilities of external auditors appointed by the Auditor General and it is a condition of our appointment that we follow it.

Auditor responsibilities

- 11. The special accountabilities that attach to the conduct of public business, and the use of public money, mean that public sector audits must be planned and undertaken from a wider perspective than in the private sector. This means providing assurance, not only on the annual accounts, but providing audit judgements and conclusions on the appropriateness, effectiveness and impact of corporate governance and performance management arrangements and financial sustainability.
- 12. The Code sets out four audit dimensions that frame the wider scope audit work into identifiable audit areas. These are summarised in Exhibit 1.

Exhibit 1: Audit dimensions of wider scope public audit

Audit area	Scope
Financial sustainability	Financial sustainability looks forward to the medium (two to five years) and the longer term (over five years) to consider whether the body is planning effectively to continue to deliver its services or the way in which they should be delivered.
Financial management	Financial management is concerned with financial capacity, sound budgetary processes and whether the control environment and internal controls are operating effectively.
Governance and transparency	Governance and transparency is concerned with the effectiveness of scrutiny and governance arrangements, leadership and decision-making and transparent reporting of financial and performance information.
Value for money	Value for money is concerned with using resources effectively and continually improving services.

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Audit strategy

Audit strategy

Risk-based audit approach

13. We follow a risk-based approach to audit planning that reflects our overall assessment of the relevant risks that apply to SCTS. This ensures that our audit focuses on the areas of highest risk. Our audit planning is based on:



14. Planning is a continuous process and our audit plans are therefore updated during the course of the audit to take account of developments as they arise.

Communications with those charged with governance

15. Auditing standards require us to make certain communications throughout the audit to those charged with governance. We have agreed with SCTS that these communications will be through the Audit and Risk Committee.

Professional standards and guidance

16. We perform our audit of the financial statements in accordance with International Standards on Auditing (UK and Ireland) (ISAs), the International Standard on Quality Control 1 (UK and Ireland), Ethical Standards, and applicable Practice Notes and other guidance issued by the Auditing Practices Board (APB). In particular, we comply with the APB's *Practice Note 10 on the Audit of Financial Statements of Public Sector Bodies in the United Kingdom*.

Partnership working

17. We will coordinate our work with Audit Scotland, internal audit, other external auditors and relevant scrutiny bodies, recognising the increasing integration of service delivery and partnership working within the public sector.

Audit Scotland

18. Although we are independent of Audit Scotland and are responsible for forming our own views and opinions, we do work closely with Audit Scotland throughout the audit. This helps, for example, to identify common priorities and risks, treat consistently any issues arising that impact on a number of audited bodies, and further develop an efficient and effective approach to public audit. We will share information about identified risks, good practices and barriers to improvement so that lessons to be learnt and knowledge of what works can be disseminated to all relevant bodies.

19. Audit Scotland undertakes national performance audits on issues affecting SCTS. We will review SCTS's arrangements for taking action on any issues reported in the national performance reports which may have a local impact. We plan to assess the extent to which SCTS uses the national performance reports as a means to help improve performance at the local level.
20. During the year we may also be required to provide information to Audit Scotland to support the national performance audits.

Internal audit

21. We are committed to avoiding duplication of audit effort and ensuring an efficient use of SCTS's total audit resource. We will consider the findings of the work of internal audit within our audit process and look to minimise duplication of effort, to ensure the total audit resource available to SCTS is used efficiently and effectively.

Other inspection bodies

22. We plan to contribute to the 'whole organisation' approach to inspection through co-ordination amongst auditors, inspectors and other scrutiny bodies. Through enquiry of management as part of our initial planning discussions, we have currently not identified any other inspection work planned for 2016/17 which is directly relevant to our work, other than the work of internal audit and Audit Scotland. We will monitor this situation over the course of 2016/17 and update our plans as necessary.



Annual accounts

Annual accounts

Introduction

23. Audited bodies' annual accounts are an essential part of accounting for their stewardship of the resources made available to them and their financial performance in the use of those resources. This section sets out our approach to the audit of SCTS's annual accounts.

Approach to audit of financial statements

24. Our opinion on the financial statements will be based on:

Risk-based audit planning

25. We focus our work on the areas of highest risk. As part of our planning process we prepare a risk assessment highlighting the audit risk relating to each of the key systems on which the financial statements will be based.

An audit of key systems and internal controls

26. We evaluate the key accounting systems and internal controls and determine whether they are adequate to prevent material misstatements in the financial statements.

27. The systems we review and the nature of the work we perform will be based on the initial risk assessment. We will examine and test compliance with best practice and the SCTS's own policies and procedures.

28. We will take cognisance of any relevant internal audit reviews of systems and controls.

29. We will update the risk assessment following our evaluation of systems and controls. This will ensure that we continue to focus attention on the areas of highest risk.

A final audit of the financial statements

30. During our final audit we will test and review the material amounts and disclosures in the financial statements. The extent of testing will be based on the risk assessment.

31. Our final audit will seek to provide reasonable assurance that the financial statements are free from material misstatement, comply with the HM Treasury Financial Reporting Manual 2016-17 and give a true and fair view in accordance with the Public Finance and Accountability (Scotland) Act 2000 and directions made thereunder.

32. In order to provide assurance on the regularity of transactions, we also review whether, in all material respects, expenditure has been incurred and income applied in accordance with guidance issued by Scottish Ministers.

Independent auditor's report

33. Our opinion on the truth and fairness of the financial statements and the regularity of transactions will be set out in our independent auditor's report which will be included within the financial statements.

Materiality

34. Materiality is an expression of the relative significance of a matter in the context of the financial statements as a whole. A matter is material if its omission or misstatement would reasonably influence the decisions of an addressee of the auditor's report. The assessment of what is material is a matter of professional judgement over both the amount and the nature of the misstatement.

35. Our initial assessment of materiality for the financial statements is £2million, approximately 1.65% of the SCTS's expenditure. Achieving a breakeven position through the application of both income and parliamentary funding is a key target for SCTS and one of the principal considerations for the users of the accounts when assessing financial performance. We will review our assessment of materiality throughout our audit.

36. We set a performance (testing) materiality for each area of work which is based on a risk assessment for the area. We will perform audit procedures on all transactions, or groups of transactions, and balances that exceed our performance materiality. This means that we perform a greater level of testing on the areas deemed to be of significant risk of material misstatement.

37. We will report any misstatements identified through our audit that fall into one of the following categories:

- All material corrected misstatements;
- Uncorrected misstatements with a value over £50,000; and

- Other misstatements below the £50,000 threshold that we believe warrant reporting on qualitative grounds.

Area risk assessment	Weighting	Performance materiality
High	40%	£0.8million
Medium	55%	£1.1million
Low	70%	£1.4million

Key audit risks in the financial statements

38. Auditing standards require that we inform the Audit and Risk Committee of our assessment of the risk of material misstatement in the financial statements. We have set out our initial assessment below, including how the scope of our audit responds to those risks. We will provide an update to the Audit and Risk Committee if our assessment changes significantly during the audit.

1. Asset Valuation

SCTS holds a significant amount of high value estate (net book value of £418.116million in 2015/16). If this is not held at the correct value, this could result in a material misstatement in the financial statements. SCTS values its assets once every five years, with the last valuation being completed in 2014.



39. We will review the assets valuations and ensure SCTS have completed a recent assessment for impairment. We will ensure assets are held in line with the FReM and SCTS' accounting policies.

2. Revenue Recognition

Under ISA 240 - *The auditor's responsibilities relating to fraud in an audit of financial statements*, there is a presumed risk of fraud in relation to revenue recognition. The presumption is that the SCTS could adopt accounting policies or recognise income in a way that materially misstates financial performance.



40. We will evaluate each type of revenue transaction and review the controls in place over revenue accounting. We will consider SCTS's key revenue transactions and streams and carry out testing to confirm that the revenue recognition policy is appropriate and has been applied consistently throughout the year.

3. Management override

In any organisation, there exists a risk that management have the ability to process transactions or make adjustments to the financial records outside the normal financial control processes. Such issues could lead to a material misstatement in the financial statements. This is treated as a presumed risk area in accordance with ISA 240.



41. In response to this risk we will review the SCTS's accounting records and obtain evidence to ensure that any significant transactions outside the normal course of business were valid and accounted for correctly.
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Wider scope audit

Wider scope audit

Introduction

- 42. The Code frames a significant part of our wider scope responsibilities in terms of four audit dimensions. As part of our annual audit we will consider and report against these four dimensions: financial management; financial sustainability; governance and transparency; and value for money.
- 43. At the outset we will consider SCTS’s self-evaluation of arrangements as they relate to these four dimensions.
- 44. Key audit risks have been identified under the relevant audit dimension; we will review and update this assessment if we identify any additional issues during our subsequent planning or associated audit work.

Financial management

- 45. Financial management is concerned with financial capacity, sound budgetary processes and whether the control environment and internal controls are operating effectively.
- 46. Audit planning has not identified any significant risks in relation to financial management. However, planning is a continuous process and we will report any additional significant risks considered during our work in our annual audit report.

SCTS responsibilities	Our audit approach
<p>It is SCTS’s responsibility to ensure that its financial affairs are conducted in a proper manner. Management are responsible, with the oversight of those charged with governance, to communicate relevant information to users about the entity and its financial performance.</p> <p>SCTS is responsible for developing and implementing effective systems of internal control as well as financial, operational and compliance controls. These systems should support the achievement of their objectives and safeguard and secure value for money from the public funds at its disposal.</p> <p>It is SCTS’s responsibility to establish arrangements to prevent and detect fraud and corruption and also to ensure that its affairs are managed in accordance with proper standards of conduct</p>	<p>During our 2016/17 audit we will review, conclude and report on the following:</p> <ul style="list-style-type: none"> • Whether SCTS has arrangements in place to ensure systems of internal control are operating effectively; • Whether SCTS can demonstrate the effectiveness of its budgetary control system in communicating accurate and timely performance; • How SCTS has assured itself that its financial capacity and skills are appropriate; • Whether SCTS has established appropriate and effective arrangements for the prevention and detection of fraud and corruption; and • SCTS’s participation and progress in the National Fraud Initiative. <p>Our work will include consideration of how risk management has been addressed within SCTS. We will also consider SCTS’s internal audit arrangements to determine their role in examining the control systems established by management</p>

Financial sustainability

47. Financial sustainability looks forward to the medium and longer term to consider whether SCTS is planning effectively to continue to deliver its services or the way in which they should be delivered.

SCTS responsibilities	Our audit approach
<p>SCTS is responsible for putting in place proper arrangements to ensure their financial position is soundly based having regard to:</p> <ul style="list-style-type: none"> Financial monitoring and reporting arrangements. Compliance with financial requirements and targets. The use of balances and reserves. Plans to deal with uncertainty in the medium and long term. The impact of planned policies and foreseeable developments. 	<p>During our 2016/17 audit we will consider SCTS's financial standing. This will involve a review of the arrangements in place for short, medium and long term financial planning, budgetary control and financial reporting.</p> <p>It is important that such arrangements are adequate in order to properly control SCTS's operations and use of resources</p>

Key audit risk

48. In addition to the risks of material misstatement identified in section 4 we also considered there to be a significant audit risk to the wider scope of our audit in relation to financial sustainability.

4. Financial sustainability

SCTS have identified the need to develop a long-term Financial Strategy and aimed to publish this by 31 December 2016. In addition, there was no People Strategy in place for 2015/16; SCTS set a target to publish this in January 2017.

If a long-term Financial Strategy is not in place, there is a risk that SCTS will not be able to deliver its key priorities within available resources over the longer term. It is necessary for SCTS to consider the needs of its workforce as part of its long-term financial planning.



49. During our audit we will ensure that a long-term Financial Strategy and a People Strategy have been developed, approved and implemented. We will consider whether these strategies are appropriately aligned to one another and the Corporate Plan 2017-20.

Governance and transparency

50. Governance and transparency is concerned with the effectiveness of scrutiny and governance arrangements, leadership and decision making, and transparent reporting of financial and performance information.

SCTS responsibilities	Our audit approach
<p>SCTS, through its chief executive (as accountable officer) is responsible for establishing arrangements to ensure the proper conduct of its affairs including the legality of activities and transactions, and for monitoring the adequacy and effectiveness of these arrangements. SCTS should involve those charged with governance in monitoring these arrangements.</p> <p>SCTS is also responsible for establishing effective and appropriate internal audit and risk management functions</p>	<p>We will review the effectiveness of SCTS's governance framework and the extent to which the arrangements and management of the SCTS Board and committees comply with relevant good practice guidance.</p> <p>We will consider whether the information provided to the Board and committees is sufficient for members to assess the impact of decisions on resources and performance.</p> <p>Our work will include consideration of how risk management has been addressed within SCTS. We will also consider SCTS's internal audit arrangements to determine their role in examining the control systems established by management</p>

Key audit risk

51. During the audit planning process we have identified one significant risk to the wider scope of our audit in relation to governance and transparency.

5. Bank accounts

SCTS holds a significant number of bank accounts, some of which hold third party funds. There is a risk that the governance and accounting arrangements, around the set up and use of these accounts, are not sufficient to prevent fraud or error. In addition there may be scope to increase the efficiency of SCTS's banking arrangements.



52. During our audit we will review the internal controls around the establishment and use of SCTS bank accounts. We will consider the accounting treatment of the funds held in these accounts and evaluate the efficiency of the current arrangements.

Value for money

53. Value for money is concerned with the appropriate use of resources and ensuring continual improvement of services delivered.

SCTS responsibilities	Our audit approach
<p>Accountable officers have a specific responsibility to ensure that arrangements have been made to secure best value. Audited bodies are responsible for ensuring that these matters are given due priority and resources, and that proper procedures are established and operate satisfactorily.</p>	<p>During our 2016/17 audit we will work with SCTS to identify and review evidence which demonstrates the achievement of value for money in the use of resources.</p> <p>We will seek evidence from SCTS that outcomes are improving and there is sufficient focus on continuous improvement and the pace and sustainability of that improvement.</p>

Key audit risk

54. In addition to the risks of material misstatement identified in section 4 we also considered there to be a significant audit risk to the wider scope of our audit in relation to value for money.

6. New case management system

SCTS have implemented a new case management system within 2016/17. To achieve value for money, it is important that the system is effective, has been implemented correctly and is subject to regular review.

In addition, SCTS do not have a digital strategy in place. With no formal framework for monitoring effective implementation, there is a risk that SCTS will not be able to demonstrate that new digital initiatives are effective and providing value for money.



55. During our audit we will consider the implementation of the new case management system and the extent to which SCTS are able to demonstrate that this is achieving value for money. We will ensure that a digital strategy has been finalised and supported by a delivery plan against which progress can be monitored.

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Audit outputs, timetable and fees

Audit outputs, timetable and fees

Audit output	Format	Description	Target date
External audit plan	Report	This report sets out the scope of our audit for 2016/17.	January 2017
Interim management report	Report	This report will summarise our interim work on accounting systems and corporate governance arrangements.	Committee TBC March 2017
Independent Auditor's Report	Report	This report will contain our opinions on the truth and fairness of the annual accounts and on the regularity of transactions.	Committee TBC October 2017
Annual Report to members and the Auditor General for Scotland	Report	At the conclusion of each year's audit we will issue an annual report setting out the nature and extent of our audit work for the year and summarising our opinions, conclusions and the significant issues arising from the work. This report will pull together all of our work on the use of resources, annual accounts and governance arrangements.	Committee TBC October 2017

Audit outputs

56. Prior to submitting our outputs, we will discuss all issues with management to confirm factual accuracy and agree a draft action plan where appropriate. We will endeavour to supply a draft report within three weeks of completion of the fieldwork. We will require formal management responses within two weeks of receipt of the draft report. On occasion these timescales may need to be shortened, e.g. to meet Audit and Risk Committee and certification deadlines.
57. The action plans within the reports will include prioritised recommendations, responsible officers and implementation dates. We will review progress against the action plans on a regular basis.

Audit fee

Composition of the audit fee	
Auditor remuneration	£65,360
Pooled costs	£16,020
Performance audit and Best Value	-
Audit support costs	£3,620
Total expected fee	£85,000

58. Audit Scotland sets an expected fee for each audit carried out under appointment that assumes the body has well-functioning controls, an effective internal audit service, and an average risk profile. The expected fee is reviewed by Audit Scotland each year and adjusted if necessary based on auditors' experience, new requirements, or significant changes to the audited body.

59. Fees must be agreed between the auditor and each audited body. Audit Scotland advise that through the fee agreement process the auditor remuneration element of the fee may be varied by up to 10% above the expected level were significant local issues require additional work to be undertaken. In exceptional circumstances higher remuneration can be agreed with the prior agreement of Audit Scotland

60. Audit Scotland is not empowered to levy charges on SCTS and the costs of auditing SCTS is met from Parliamentary funding. Although SCTS is not required to meet the resulting cash cost of the audit fee, it is required to disclose notional audit fees in the financial statements. This will count against budget cover and reflect, among other things, the standard of governance and control perceived to be in place in the body.

61. For 2016/17 we propose setting the audit fee at £85,000 (an increase to auditor remuneration of 1.7%). This level of fee reflects the additional work required in relation to the first year of our audit appointment.

62. The audit fee will cover:

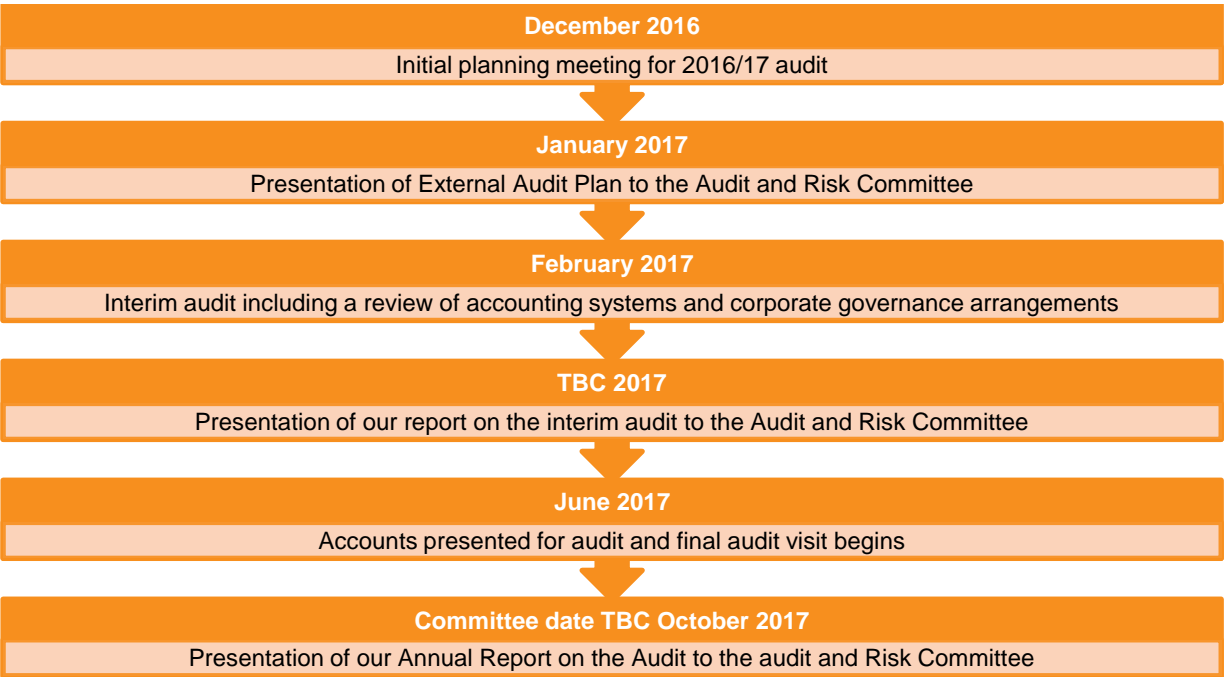
- the 2016/17 audit work and outputs described in this plan;

- attendance at all Audit and Risk Committee meetings;
- access to advice and information on relevant audit issues; and
- a contribution towards Audit Scotland's costs which cover national performance audit reports, overview reports, best value development, coordination of the NFI and other support costs.

63. We assume receipt of the draft working papers at the outset of our on-site final audit visit. If the draft accounts and papers are late, or agreed management assurances are unavailable, we reserve the right to charge an additional fee for additional audit work. An additional fee will be required in relation to any other significant exercises not within our planned audit activity.

Audit timetable

64. The dates for our interim and final audits have been discussed with the Chief financial Officer. A summary timetable, including audit outputs, is set out below:



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Appendices

Appendix 1: Your audit team

Scott-Moncrieff is one of the largest independent accountancy firms in Scotland. We have 18 partners and 200 staff operating from Edinburgh, Glasgow and Inverness. We are also part of the global Moore Stephens network.

Edinburgh	Glasgow	Inverness
Exchange Place 3 Semple Street Edinburgh EH3 8BL	25 Bothwell Street Glasgow G2 6NL	Scott-Moncrieff 10 Ardross Street Inverness IV3 5NS
(0131) 473 3500	(0141) 567 4500	(01463) 701 940

Extensive public sector audit experience

We have been external auditors within the public sector for at least fifty years, initially in local government. We provide a comprehensive range of services to clients across the public sector, including NHS bodies, local authorities, central government bodies and FE Colleges. We also provide services to charities, schools, as well as private and public limited companies.

Your audit team

	<p>Gary Devlin, Audit Partner gary.devlin@scott-moncrieff.com</p> <p>Gary is the partner responsible for all aspects our audit of SCTS as well our other external and internal audit appointments in the criminal justice sector. Gary has over 20 years’ experience in providing audit, assurance and advisory services to a wide range of public sector clients, with over 15 years acting as an Engagement Lead for appointments through Audit Scotland. He brings with him significant central government external audit experience. Gary is always available to provide advice and support to members and officers of SCTS.</p>
	<p>Michael Lavender, Audit Manager michael.lavender@scott-moncrieff.com</p> <p>Michael has 8 years’ experience of delivering successful, high quality audits across the public sector. He is the public sector representative on the firm’s technical committee. This position reflects the deep understanding he has of accounting and auditing standards both in theory and in practice. Michael’s technical knowledge allows him to analyse complex issues quickly. He is also able to convey technical subject matter in a clear, concise, understandable way.</p>
	<p>Paul Kelly, Business Technology and Consultancy Director paul.kelly@scott-moncrieff.com</p> <p>Paul leads the delivery of computer audit services and has significant experience of delivering a range of services including network infrastructure and security reviews and determining compliance with the requirements of the information security standard, BS7799.</p>

Confirmation of independence

ISA 260 requires us to communicate on a timely basis all facts and matters that may have a bearing on our independence. We confirm that we will comply with APB Ethical Standard 1 – Integrity, Objectivity and Independence. In our professional judgement, the audit process is independent and our objectivity has not been compromised in any way. In particular there are and have been no relationships between Scott-Moncrieff and the SCTS, its Board members and senior management that may reasonably be thought to bear on our objectivity and independence.

Appendix 2: Statement of understanding

Introduction

The purpose of this statement of understanding is to clarify the terms of our appointment and the key responsibilities of the SCTS and Scott-Moncrieff.

Internal audit

It is the responsibility of the SCTS to establish adequate internal audit arrangements. The audit fee is agreed on the basis that a satisfactory internal audit function exists on which we may be able to place reliance.

We will liaise with internal audit to ensure an efficient audit process. However, an additional fee may be charged if reliance cannot be placed on the work of internal audit due to deficiencies in the scope or quality of internal audit work.

Financial statements

We will require the financial statements and supporting working papers for audit by the agreed date specified in the audit timetable. It is assumed that the relevant SCTS staff will have adequate time available to deal with audit queries and will be available up to the expected time of completion of the audit (i.e. 30 October). We will issue a financial statements strategy which sets out roles, responsibilities and expectations in terms of audit deliverables. This document helps to ensure we can work together effectively to deliver an efficient and effective audit.

Scope of audit

As auditors we will take reasonable steps to plan and carry out the audit so as to meet the objectives and comply with the requirements of the Code. Audit work will be planned and performed on the basis of our assessment of audit risks, so as to obtain such information and explanations as are considered necessary to provide sufficient evidence to meet the requirements of the Code.

As auditors we do not act as a substitute for the SCTS's responsibility to establish proper arrangements to ensure that public business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for and used economically, efficiently and effectively.

As part of our normal audit procedures, we will ask you to provide written confirmation of certain oral representations which we have received from the SCTS during the course of the audit on matters having a material effect on the financial statements. This will take place by means of a letter of representation, which will require to be signed by the Chief Executive.

Fraud and irregularity

In order to discharge our responsibilities regarding fraud we require any fraud issues to be reported to us as they arise. We also require a historic record of instances of fraud or irregularity to be maintained and a summary to be made available to us after each year end.

Ethics

We are bound by the ethical guidelines of our professional body, the Institute of Chartered Accountants of Scotland.

Fees

We base our agreed fee upon the assumption that all of the required information for the audit is available within the agreed timetable. If the information is not available within the timetable we reserve the right to charge a fee for the additional time spent by our staff. The indicative financial statements strategy referred to above is a key means for us to clarify our expectations in terms of quality, quantity and extent of working papers and supporting documentation.

Service

If at any time you would like to discuss with us how our service to you could be improved or if you are dissatisfied with the service you are receiving please let us know by contacting Gary Devlin. If you are not satisfied, you should contact our Ethics Partner, Bernadette Higgins (bernadette.higgins@scott-moncrieff.com). In the event of your not being satisfied by our response, you may also wish to bring the matter to the attention of the Institute of Chartered Accountants of Scotland.

We undertake to look at any complaint carefully and promptly and to do all we can to explain the position to you.

Reports

During the course of the audit we will produce reports detailing the results and conclusions from our work. We will endeavour to supply a draft report within three weeks of the completion of the fieldwork of each element of work.

As stated within the Code, management should prepare an action plan summarising their response to the recommendations in the reports. The action plan should include target dates for implementation and details of the responsible officer. Management responses should be prepared and provided to us within two weeks of the receipt of the draft report.

These timescales may need to be truncated, e.g. to meet Audit and Risk Committee reporting deadline.

Agreement of terms

We shall be grateful if the SCTS's Audit and Risk Committee would consider and note this Statement of Understanding. If the contents are not in accordance with your understanding of our terms of appointment, please let us know.



Scott-Moncrieff
business advisers and accountants